On-the-job training helps teens develop teamwork and culinary skills.
Dear Friends,

Whether you served as a job coach to a nervous teen, got a tune-up at Operation Bicycle, helped bake pies with our teens, or gave of your heart, your mind, your muscle, or your pocketbook, you helped empower the dreams of the more than 300 teens who participated in Teen Services activities last year.

Here you will read about the accomplishments of the 2018/2019 school year and get a glimpse of where we are headed. With the loss of the No Name Café and the consequent impact on the Lovin’ Oven that supplied fresh food to the Café, this has been a year of transition.

A bit scary at times, but we also experienced a year of opportunities:

- New program partnerships
- The Grand Opening of Operation Bicycle’s retail location
- An expanded focus on in-depth training at the Lovin’ Oven

None of this would be possible without all of you who help keep our teens smiling. We thank you.

Becky Jo Petrson  
Executive Director

Doug Hanford  
Board Co-President

Judy Scotchmoor  
Board Co-President
“The staff at Teen Services is inclusive, kind, and helpful. They really care about you and want you to succeed in life.”

~ Ready to Work graduate

Ready to Work Courses

Offered 6 times per year, teens learn the soft skills needed to secure a job, workplace etiquette and expectations, résumé development, interview techniques, job applications, and money and time management.

110 students enrolled in our work readiness classes

66 teens elected to receive ongoing coaching & support from a TSS job coach

44 teens were placed in a part-time job in a local business
Operation Bicycle

“Adrian taught me how to know my bike and how to take care of it. Now I have my Bike Mechanics Certificate. I like being here because I don’t get bored.”

~ Bike Mechanics Class graduate

Our community bike shop trains and employs youth to repair used bicycles for sale and provide repair services for the general community and introduces teens to the field of mechanics and small business management.

200 teen visits took place at Operation Bicycle for individual bike repair/maintenance

28 teens completed the Bike Mechanics Class and went home with a bike

7 teens worked at Operation Bicycle

4
Our baking and event services program introduces teens to the hospitality/culinary industry. It is responsible for our famous cookies and holiday pies and provides weekly meals for the homeless clients of Sonoma Overnight Support.

“TSS is like a second home. Everyone there is so friendly and they have helped me so much… and they taught me how to decorate the heck out of cookies!”

~ Teen Employee

- 21 teens completed their ServSafe Food Handlers Certificate
- 12 teens worked at Lovin’ Oven
- 158 holiday pies were baked by the teens
This teen-operated café served as our third social enterprise for more than 12 years. The high school assumed operation of the café in January 2019. The café was a fun place to hang out, get homework help, and enjoy healthy snacks prepared by the Lovin’ Oven.

10 teens worked at the No Name Café during the fall semester of 2018
2018-2019 Fiscal Year

Revenue
- 45% Donations, Gifts & Grants
- 29% Programs, Sales & Services
- 26% Special Events & Fundraising

Expenses
- 34% Program Expenses
- 28% Operating Expenses
- 22% Admin Salaries & Benefits
- 11% Facilities
- 6% Fundraising

Revenue: 2018-2019 Fiscal Year

2018-2019 Fiscal Year

Just a few of the ways we strengthened our organization:

Enriched the Ready to Work program overall by recruiting more job coaches to offer guidance and increasing location options

Added three new board members: Marney Malik, Sydney Randazzo, and Corina Zavaleta-Doo

Developed programming partnerships with Vintage House, Boys & Girls Clubs of Sonoma Valley, Mentoring Alliance, SHEnoma, Social Advocates for Youth, and La Luz Center

Implemented a middle school Girls’ Group funded by Sonoma Soroptimists

Benefitted from the expertise of community business leaders and a newly established Teen Advisory Council

Contracted with an independent evaluator to develop a better system to track teen participation in all aspects of our programming

Partnered with Sonoma Family and Youth Services to provide Positive Parenting classes at TSS Center

Participated in the La Luz Leadership program

Thank you to our granting organizations

Bothin Foundation  Rose Marie Piper Foundation  Sonoma Valley Fund
Impact100 Sonoma  Rotary of Glen Ellen/Kenwood  Sonoma Valley Vintners & Growers
Jonas Family Foundation  Rotary of Sonoma Valley  Speedway Children’s Charities
Kiwanis of Sonoma Valley  Scott Evans Family Foundation  Vadasz Family Foundation
Rabobank  Sonoma County Community Investment Program
Launched October 2019, the Lovin’ Oven Culinary Academy (LOCA) offers a free 30-hour program six times each year featuring in-depth culinary training and practical experience. Through LOCA, teens gain skills to qualify for higher paying jobs in the hospitality industry, a Culinary Certificate, a $100 stipend and a guaranteed interview with one of our local hospitality partners. Our local business partners gain highly-qualified and much-needed workforce.

Last year, Teen Services provided a safe and welcoming place for more than 120 teens to perform court-mandated community service hours. Through team building activities we engage these teens in a meaningful way to equip them with positive skills and experiences and offer pathways to success in school, work and life.
Our Community

Board of Directors

Doug Hanford
Co-President
Landscape Architect, Owner Hanford, ARC

Judy Scotchmoor
Co-President
Science Educator, retired

Marney Malik
Treasurer
CEO – transportation manufacturing industry, retired

Debby Kweller
Secretary
CEO – healthcare industry, retired

Barry Ansell
Human Resource Manager, retired

Tammy Samut
Internal Events Manager for Google

Sandy Drew
Nonprofit Development Consultant

Jere Starks
Vice President of Facilities & Operations at Sonoma Raceway

Sydney Randazzo
Marketing Consultant, retired

Corina Zavaletto-Doo
Store Manager, Umpqua Bank Sonoma

Teen Services Team

Becky Jo Peterson, Executive Director
Casey Richter, Program Director
Adrian Palenchar, Operation Bicycle Manager
Paloma Apgar, Lovin’ Oven Chef/Instructor
Jennifer Blackwood, Ready to Work Instructor
Simon Cutler, Lead Bike Mechanic
Joelynn Lee, Office Manager
Cynthia Pacheco, Teen Center Coordinator
Celebrate 2018-2019

Operation Bicycle
Grand Opening

2019 Cowboy Cab